



For Immediate Release:

Contact:

Maria Jamero, Volunteers of America
612-428-7815 or mjamero@voa.org

News Release

Volunteers of America National Services Honored as a “Great Place to Work®” for Second Year in a Row

EDEN PRAIRIE, Mn. March 12, 2020 —Great Place to Work Institute has honored Volunteers of America National Services with certification as a “Great Place to Work” for the second year in a row.

The certification process considered more than 1,000 employee surveys from across Volunteers of America National Services’ (VOANS), a national housing and senior care provider and an affiliate of Volunteers of America, Inc. Great Place to Work, an independent research and consulting firm, evaluated more than 60 elements of team members’ experience on the job. These included employee pride in the organization’s community impact, belief that their work makes a difference, and feeling their work has special meaning. Rankings are based on employees’ experiences, no matter who they are or what they do.

“Volunteers of America is an organization founded on the mission of helping people live the best lives possible. This principle extends not only to the people we serve, but our employees, as well,” said National President and CEO Mike King. “We try to maintain a culture that ensures our employees enjoy a positive work-life balance while also serving the needs of those who depend on our programs. I’m proud that the Great Place to Work Institute has recognized these efforts at VOANS.”

As part of the national Volunteers of America organization, VOANS serves to advance, support, promote and administer health, housing and supportive services, employing more than 3,000 professionals across the country to operate its housing and health care programs. In addition to developing affordable housing, VOANS owns and operates one of the largest housing portfolio located in 42 states and Puerto Rico, which includes more than 240 properties containing over 15,000 affordable housing units. It also operates six comprehensive campuses (skilled nursing and independent/assisted living), five skilled nursing facilities, four assisted living facilities, three licensed home health agencies, three Programs of All-Inclusive Care for the Elderly (PACE) sites and one senior meals program.

“We applaud Volunteers of America National Services for seeking certification and releasing its employees’ feedback,” said Dr. Jacquelyn Kung, of Great Place to Work’s senior care affiliate Activated Insights. “These ratings measure its capacity to earn its own employees’ trust and create a great workplace for high performance.”

About Volunteers of America

Volunteers of America is a national, faith-based nonprofit organization dedicated to helping those in need live healthy, safe and productive lives. Since 1896, Volunteers of America supports and empowers America's most vulnerable groups, including veterans, seniors, people with disabilities, at-risk youth, men and women returning from prison, homeless individuals and families, those recovering from addictions and many others. Through hundreds of human service programs, including the housing and health care services provided by VOANS, Volunteers of America helps 1.5 million people in over 400 communities. Visit voa.org and voaseniorliving.org.

About Great Place to Work

[Great Place to Work](http://GreatPlaceToWork.com) is the global authority on high-trust, high-performance workplace cultures. Through its certification programs, Great Place to Work recognizes outstanding workplace cultures and produces the annual Fortune "100 Best Companies to Work For®" and Great Place to Work Best Workplaces lists for Millennials, Women, Diversity, Small & Medium Companies, industries and, internationally, countries and regions. Through its culture consulting services, Great Place to Work helps clients create great workplaces that outpace peers on key business metrics like revenue growth, profitability, retention and stock performance.

Learn more at Greatplacetowork.com and on LinkedIn, Twitter, Facebook and Instagram.

###